

ANDAMAN AND NICOBAR ADMINISTRATION

Secretariat

Port Blair, dated the 7th November, 2007

ORDER NO. 4274

Consequent on implementation of Ship Ticketing Advance Reservation System (STARS), the Lieutenant Governor (Administrator), A&N Islands has been pleased to order that the issue of ship tickets in mainland-island, inter-island, foreshore and harbour ferry sectors shall be regulated as per the following guidelines, with immediate effect:

Tickets equivalent to 10% of the general quota in mainland-island, inter-island and foreshore sectors shall be issued to the passengers showing the status as 'Waitlist' which could be later confirmed in case of any cancellation of confirmed tickets or sector adjustment during chartering.

2. The levy of charges for cancellation of tickets in the mainland-island sector shall remain the same. However, in the inter-island and foreshore sectors, the following charges shall be levied for cancellation of tickets:

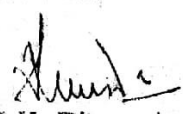
S.No.	Particulars	Cancellation Charges	
		Inter-island	Foreshore
i.	Cancellation of ticket three days prior to sailing date of vessel	Rs. 15.00	Rs. 10.00
ii.	Cancellation of tickets two days prior to sailing date of vessel	25% cost of ticket	25% cost of ticket
iii.	Cancellation of ticket on the day of sailing of vessel	60% cost of ticket	60% cost of ticket
iv.	After sailing of vessel	No cancellation/refund	No cancellation/refund

An amount of Rs. 10/- per ticket shall be levied for cancellation of waitlist ticket in all the sectors.

3. In case of cancellation of any voyage, the cost of ticket shall be refunded to the passengers in full.
4. Full refund of the cost of tickets to the passengers, if requested, shall also be made in case the sailing of mainland-island, inter-island and foreshore sector vessels get delayed in the following manner:
 - i. Mainland-island sector : 12 hours
 - ii. Inter-island & Foreshore sector : 06 hours
5. Duplicate ticket in lieu of original one shall be issued after charging a fee of Rs. 50/- per ticket in mainland-island sector, Rs. 30/- per ticket in inter-island sector and Rs. 10/- per ticket in foreshore sector. The authenticity of such passenger shall be verified before issue of duplicate ticket.

Contd...2/-

6. The existing practice of pasting of photograph and lamination of tickets shall be discontinued. The passengers shall, however, be required to produce documentary proof of their being the bona-fide passengers at the time of embarkation.
7. Age wise category of passenger for the purpose of issue of ship tickets shall be as under:
 - i. Child below three years shall be treated as infant and allowed free travel.
 - ii. Child aged three years and above but below ten years shall be charged half rate of fare
 - iii. A person aged 60 years and above shall be treated as Senior Citizen.
8. Concession to various categories of passengers shall be allowed in terms of the existing orders/instructions of the Administration.


(M.K. Biswas)

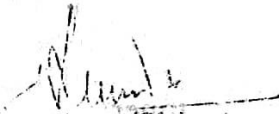
Assistant Secretary (Shipping)
(F.No.2-14/2005-TR)

Copy to:

1. The Director of Shipping Services (Opn), Directorate of Shipping Services, Port Blair. All ticket issuing authorities may please be informed accordingly. Wide publicity to the above effect may also be given through print and electronic media for the information of general public.
2. The Additional Director of Shipping Services, Port Blair.
3. The Assistant Director (SS), A&N Administration, Chennai.
4. The Regional General Manager, SCI Ltd., Chennai.
5. The Regional General Manager, SCI Ltd., Kolkata.
6. The Assistant General Manager, SCI Ltd., Port Blair.
7. M/S Bhanojirow Garuda Pattabhi Ramaiah & Co., Vizag.

Copy also forwarded to:

1. The Deputy Commissioner (South Andaman), Port Blair.
2. The Deputy Commissioner (N&M), Mayabunder.
3. The Deputy Commissioner (Nicobars), Car Nicobar.


Assistant Secretary (Shipping)